CHRISTOPHER CAMPBELL.

AI Implementation & Operations Engineer

From “this isn’t working” to a system people can run.

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Scan for the full record

CAPABILITIES

- Root-cause diagnosis
- AI implementation
- Multi-agent orchestration
- Linux infrastructure
- Process automation
- Security & recovery
- Team enablement

ENVIRONMENT

- **On premises**
  Proxmox, Linux VMs, Docker
- **Edge**
  Cloudflare Pages, Workers, R2, D1
- **AI layer**
  Local + frontier models, review gates
- **Control**
  Git audit trail, human approval

LICENSE & STUDY

Texas Life, Health & Annuity
Network technology coursework, High Tech Institute, Phoenix, 1999–2000

HOW THE WORK RUNS

1. Diagnose the real failure
2. Build the fix, checks included
3. Hand the owner the controls

Meters the whole circuit before touching a wire.
26 years in network closets, on job sites, and on sales floors. Now builds and runs the AI workflows and infrastructure behind a live business, and stays accountable after deployment.

AI & AUTOMATION

2025–Present · in daily production

- **AI agent operations.** Routes each task to the right local or frontier model, separates build from review, and requires human approval before any merge. Preserves intermediate findings so interrupted runs can resume.
- **SP+ secure workstation.** Designed and released a locked-down Linux workstation for financial advisors: signed updates, 150+ automated security checks, one-step rollback.
- **Command Center.** The live operating dashboard for the business. Plain-text records as the source of truth; guarded edits never silently overwrite work.
- **Automated recurring operations.** Document archiving, hash-verified backups with tested restores, campaign cadences with a kill switch, health monitoring across servers and cloud.
- **Collaboration services.** Self-hosted Nextcloud gives a sales team private, company-branded file storage and sharing, with social publishing on the same self-hosted stack, published securely through Cloudflare.
- **Standards & web.** Authored the rulebook AI coding agents follow (security scans, multi-agent review, human sign-off). Built secureprospective.com with secure member login.

TECHNOLOGY

1999–2004

Field Technician, Insight · 400+ PC migrations — 2003–2004
Network Field Engineer, Pro Net · USDA WAN, 83 sites — 2002
HP Field Engineer, Trend-Setters · Bank of America — 2002
HP Pavilion Support, MCI WorldCom — 1999–2001

Resolved a registry fault blocking Tivoli deployment at the Baltimore office; completed the affected rollout by 4 AM.

CONSTRUCTION & FIELD

2003–2018

Lead Installer, Miele USA — 2011–2018
Electrician, commercial, residential & military-base projects — 2003–2011

Promoted to foreman at Centech; led a resident-notification system to completion amid daily spec changes. At Miele, solved complex installs and trained new installers.

INSURANCE OPERATIONS

2018–2026

Operations Manager, Gold Shield Wealth — Jun–Aug 2026
Financial Services Consultant, State Farm — Apr–Jun 2026
Agent Development Specialist, Retirement Realized Financial — 2024–2026
Marketer, DFS Marketing — 2020–2024
Lead Quality Manager, American Income Life — 2018–2020

Case design, analytics, sales coaching, and application support. Trained agents from preparation through policy issue; managed underwriting requirements and application quality.

HOW HE'S WIRED

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Fact Finder	Follow Thru	Quick Start	Implementor
4	6	3	7
Explain	Maintain	Stabilize	Build